

CIRCULAR 13/2007

Para: Todas las Agencias Participantes en el BSP España

Fecha: 4 Abril 2007

Asunto: CAMBIO EN LA RESOLUCIÓN 818/832

Estimados agentes de BSP España,

Les informamos que la siguiente resolución ha sido modificada:

Resolución: 818/832

Sección: 1.10

Fecha efectiva del cambio: 1 Marzo 2007

Adjuntamos texto actualizado

Les saluda atentamente,

Jean Charles Odelé Gruau Country Manager, Spain & Portugal

International Air Transport Association

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1. Amend resolution 818 Section 1.10 as below:

1.10.5 Disputes and Withdrawal of Defaults

1.10.5(a) an Agent may at any time register a dispute with the Agency Administrator over a billing of a specified amount due to one BSP Airline. Provided written evidence of such dispute is provided by the Agent to the Agency Administrator the Agency Administrator will ensure that no irregularity or default action will be applied.

1.10.5(b) if at any time, the Agency Administrator becomes aware, through any source, that there exists between a BSP Airline and the Agent any dispute arising solely from amounts due or claimed to be due to such Airline from the Agent, or vice versa, in respect of the Reporting/Billing Periods for which the Agent was declared in Default, and/or in respect of previous Reporting/Billing Periods, he/she shall withdraw the declaration of Default. In the event that the BSP Airline does not admit the existence of such a dispute, the Agency Administrator shall require the Agent either, to submit documented evidence demonstrating the existence of the dispute or, to pay the amount of the short payment into an escrow account. Provided that either of such conditions is met, the Agency Administrator shall withdraw the declaration of Default;

2. Amend resolution 832 Section 1.10 as below:

1.10.6 Disputes and Withdrawal of Defaults

1.10.6(a) an Agent may at any time register a dispute with the Agency Administrator over a billing of a specified amount due to one BSP Airline. Provided written evidence of such dispute is provided by the Agent to the Agency Administrator the Agency Administrator will ensure that no irregularity or default action will be applied.

1.10.6(b) if at any time, the Agency Administrator becomes aware, through any source, that there exists between a BSP Airline and the Agent any dispute arising solely from amounts due or claimed to be due to such Airline from the Agent, or vice versa, in respect of the Reporting/Billing Periods for which the Agent was declared in Default, and/or in respect of previous Reporting/Billing Periods, he/she shall withdraw the declaration of Default. In the event that the BSP Airline does not admit the existence of such a dispute, the Agency Administrator shall require the Agent either, to submit documented evidence demonstrating the existence of the dispute or, to pay the amount of the short payment into an escrow account. Provided that either of such conditions is met, the Agency Administrator shall withdraw the declaration of Default;